

Refined Oak – Care and Maintenance Guide

Maintaining your floor

Your engineered floor is designed with low maintenance in mind. Follow these simple steps to achieve many years of enjoyment from your floor:

- Sweep or vacuum as often as necessary to remove any loose dirt or grit.
- Use protective mats at all exterior entrances. Do not use rubber-based mats as the rubber may leach into the floor.
- Use felt protectors under heavy pieces of furniture.
 - Never slide or roll furniture or appliances across your floor. Protect the surface if using a trolley to move heavy objects.
- Spiked heels or shoes in need of repair can severely damage your floor. In areas of excessive traffic and wear, make use of runners or area rugs.
- Damp mop only – avoid excessive amounts of water. Steam mops must not be used. If a spill occurs, soak up the bulk liquid promptly.
- Never use oil, soap, wax or other household products to clean your floor.
- Keep animal nails trimmed.
- Maintain relative humidity levels between 30% and 70%.

Repair solutions

If a nick or scratch marks your floor, it can easily be repaired. Consult your dealer for a colour-matched crayon-type filler stick, designed for use on UV finished wood floors. You then simply need to fill in the scratch. If severe damage occurs, the old flooring can be removed and replaced with new boards of the same colour and style or sanded and refinished.

Refinishing solutions

If the UV finish starts to show traffic wear patterns or loses its original gloss, a water-based urethane dressing can be used to restore it. Consult your dealer or a professional refinisher for products and instructions designed for use on UV-finished wood floors.

If necessary, your floor can be lightly abrade and recoated with a urethane finish. This will restore the gloss level and protect the wood. It is recommended that the entire floor be recoated and that a professional refinisher be consulted to achieve the best results.

For further information on Complete Floors Australia products, please visit our website at www.completefloorsaus.com.au or call us on 03 8794 3390.